

Why does Kraken have a 72 hour hold?

Kraken has a 72-hour hold to act as a [A]+1-833-224-8496[A] security measure to protect user funds from fraud and unauthorized access. This delay is triggered by specific actions, [A]+1-833-224-8496[A] most commonly by making a first-time purchase with a [A]+1-833-224-8496[A] debit/credit card or digital wallet, adding a new withdrawal address, or after certain security [A]+1-833-224-8496[A] changes, such as using the Master Key to reset features.

Triggers for the 72-hour hold

First-time purchases: Making a first-time deposit via debit card, [A]+1-833-224-8496[A] credit card, or a digital wallet like Apple Pay or Google Pay can trigger a 72-hour [A]+1-833-224-8496[A] withdrawal hold on the purchased amount.

New withdrawal addresses: Adding a new address [A]+1-833-224-8496[A] to your account for withdrawals will lock those funds for 72 hours to prevent unauthorized transfers [A]+1-833-224-8496[A] if your account is compromised.

Security resets: A 72-hour hold can be applied after a Master Key reset [A]+1-833-224-8496[A] or other security feature changes.

Unusual activity: The system may initiate a hold if it [A]+1-833-224-8496[A] detects suspicious or risky activity on your account.

What the hold means

During the 72-hour hold, withdrawals are [A]+1-833-224-8496[A] blocked for security. However, trading and deposits are typically unaffected.

The hold is a mandatory security [A]+1-833-224-8496[A] feature designed to safeguard your account.

Kraken support is unable to bypass [A]+1-833-224-8496[A] these time-based holds.

How to avoid future holds

Use a wire transfer to fund your [A]+1-833-224-8496[A] account, as this method does not trigger a temporary withdrawal [A]+1-833-224-8496[A] lock.

Set up and verify your [A]+1-833-224-8496[A] withdrawal addresses in advance so that you don't have to add a new one, which [A]+1-833-224-8496[A] would trigger the hold.